

# 1003 Updating Point

**Important:** You must install the full **Microsoft .NET Framework** package compatible with your Point version before completing the update. See knowledge base article [1002 Installing Microsoft .NET Framework](#) for Point and .NET Framework compatibility information.

Before you install the Point update, your **MyCalyx Administrator** must deploy the new version.

To deploy a new Point version:

1. Log in to <https://www.mycalyx.com>.



## Electronic Point deployment is at your fingertips

To ensure that the latest I-update is applied after updating Point, please remind your users to close and reopen Point one time before using.

Electronic Point deployment is available through MyCalyx.com®. MyCalyx® Administrators manage the distribution of Point for installation, monitor usage, assign user roles and grant or rescind access for all licenses on the account, 24 hours a day, 7 days a week.

### **Important**

**To avoid potential loss of data, Calyx recommends that users back up their data before they download the latest version of Point.**

**For instructions about backing up Point data, refer your end users to knowledge base article [2700 Backing up Point Data Files using Point Administrator](#).**

The MyCalyx installer requires Microsoft .NET Framework 4.6.2.

For .NET Framework compatibility information and download links, refer to knowledge base article [1002 Installing Microsoft .NET Framework](#).

For information about deploying Point to your users, see knowledge base article [1003 Updating Point](#).



Point, the nation's leading loan origination platform, is easy to manage and configure online. 1/13/2020



Manage Point Installations

Manage Mobile Installations

2. Click **Manage Point Installations**.

3. To deploy Point to a single user:



a. Double-click the row of the user to update.

b. Select the version to deploy from the **Version** dropdown list.

c. Click the disk icon to save.

4. To deploy Point to multiple users at one time:

<input type="checkbox"/>	Nickname	Username (Email)				Seat Status	Last Activity	Installation Group	Version	Version Pending
<input type="checkbox"/>	John	john@calyx.com	0	0	0	Active	11/17/2017 10:18 PM		87	<input type="checkbox"/>
<input checked="" type="checkbox"/>	John	john@calyx.com	0	0	0	Active	11/17/2017 11:18 AM	Test Group 1001	88	<input type="checkbox"/>
<input type="checkbox"/>	John	john@calyx.com	0	0	0	Active	11/16/2017 01:25 PM		88	<input type="checkbox"/>
<input type="checkbox"/>	John	john@calyx.com	0	0	0	Active	11/15/2017 08:38 PM		88	<input type="checkbox"/>
<input type="checkbox"/>	John	john@calyx.com	0	0	0	Active	11/13/2017 08:38 AM		88	<input type="checkbox"/>
<input checked="" type="checkbox"/>	John	john@calyx.com	0	0	0	Active	11/13/2017 11:48 AM		88	<input type="checkbox"/>
<input type="checkbox"/>	John	john@calyx.com	0	0	0	Active	11/16/2017 10:48 AM		88	<input type="checkbox"/>
<input checked="" type="checkbox"/>	John	john@calyx.com	0	0	0	Active	11/17/2017 08:38 PM	Test Group 1001	88	<input type="checkbox"/>

8 Users

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a. Select the check box next to each user that requires an update.

- b. Select the version to deploy from the **Version** dropdown list at the bottom of the screen.
- c. Click **Apply Version**.

To update Point after a new version is deployed:

You are automatically prompted to download the update.

1. Close Point if it is open and re-launch it.
2. Click **OK** to proceed.